

CASE STUDY

Gestion Immoplex Inc. | Fast, Reliable IT Support That Keeps Work Moving

With a high volume of daily work, Gestion Immoplex Inc. needed IT support that was responsive, professional, and efficient. Proximit delivered fast callbacks, qualified support, and consistent service that made IT issues easier and faster to resolve.



CLIENT: Gestion Immoplex Inc



INDUSTRY: Property management / real estate management company

LOCATION: Saint-Lambert, Quebec, CA

SERVICES: Condominium, rental, and commercial property management

ABOUT GESTION IMMOPLEX INC.

Gestion Immoplex Inc. is a property management organization where productivity and system reliability are essential. With multiple employees relying on technology every day, quick issue resolution and dependable IT support play a critical role in keeping operations on track.

THE CHALLENGE

Before working with Proximit, computer issues were more frequent and disruptive. When problems occurred, delays and inconsistent service made it harder for employees to stay productive.

Given the pace of work at Gestion Immoplex Inc., slow response times were not an option. The organization needed an IT partner that could respond quickly, resolve issues efficiently, and provide a consistently professional experience across the entire team.

THE PROXIMIT SOLUTION

Proximit delivered responsive, high-quality IT support focused on speed, professionalism, and reliability.

Proximit:

- Reduced the frequency of recurring computer issues
- Provided fast callbacks when support was needed
- Delivered quick and effective problem resolution
- Supplied a team of highly qualified technicians
- Maintained a professional and courteous service experience
- Made IT support easily accessible for all employees

With dependable service in place, contacting Proximit became the automatic response whenever an issue arose.

THE RESULT

Gestion Immoplex Inc. now benefits from:

- Fewer day-to-day computer issues
- Fast response times when support is needed
- Qualified, professional IT support across the organization
- Minimal disruption to employee productivity
- An IT partner that makes work easier, not harder



WHAT GESTION IMMOPLEX INC. SAYS ABOUT WORKING WITH PROXIMIT

“We are very satisfied with your services. We have far fewer computer problems than before and when we call Proximit, we receive a callback very quickly.”

Your team is made up of highly qualified personnel, and we clearly see the difference compared to other companies. The service is professional and courteous, and the speed at which Proximit acts is extremely important for us.

Now, when a computer problem occurs, calling Proximit is automatic. You make our work easier—bravo!”

— Linda Brousseau, Operations Director, Gestion Immoplex Inc.

